Fayetteville North Carolina FRON TENE

The "Award-Winning" Newsletter for City of Fayetteville Employees

MAY/JUNE 2015 Vol. 2, No. 3

"Jay In Your Shoes"



April 16 marked the first "Jay in your Shoes" day! It was a great opportunity for Assistant City Manager Jay Reinstein to spend some time with Milva Clark of Human Resource Development and learn about her role in the organization. "I want to remind my team that I truly intend to invest in you, just like I would a good pair of shoes," Reinstein said.

Lewis Graduates from Prestigious UNC Municipal Administration Program

Congratulations to Adewunmi Lewis, Assistant HRD Director for Organizational Development & Training, for graduating May 1 from the Municipal Administration program at the University of North Carolina at Chapel Hill School of Government and receiving her certificate as a member of the Class of 2015.

This was the 61st Annual Graduation Seminar and Ceremony at the school. Paul Meyer, Executive Director of the N.C. League of Municipalities, was on hand, as well, to speak to previous alumni and graduates.

The UNC School of Government, founded in 1931 as the Institute of Government, is the largest university-based local government training, advisory and research organization in the United States. Typically, the City of Fayetteville has at least one employee attend each year. City Manager Ted Voorhees is also an alumnus of the UNC School of Government Municipal Administration program.



Adewunmi Lewis (above) shows off her achievement

Recent Alumni of the UNC School of Government Municipal Administration Program

CLASS

Class of 2015 Class of 2014 Class of 2013

Class of 2012 Class of 2011 GRADUATE

Adewunmi Lewis Kenneth Mayner Giselle Rodriguez

Luis Collazo Rebecca Rogers

Rebecca Rogers Carter

CITY DEPARTMENT

Human Resource Development Corporate Communications Engineering & Infrastructure Human Relations Strategic Performance Analytics



City Amends Policy Prohibiting Smoking on City Property or City-Owned Vehicles



This is a no smoking area

The warm weather is finally here. More and more employees will be enjoying the fine weather during their breaks and lunches. Smokers please be considerate and remember that the new City of Fayetteville ordinance section 2-121 prohibits smoking on City property. Our newly amended smoking policy additionally forbids employees from smoking, using tobacco products or e-cigarettes in City vehicles or on City property, which includes our parks and parking lots. Designated smoking for City Hall is beyond the parking lot behind City Hall. Smokers and non-smokers alike appreciate your compliance with these rules and regulations. Also, remember to dispose of your cigarette butts and do not drop them on the ground for others to deal with. Thank you.

Fayetteville Receives ISO 1 Rating

The Insurance Services Office (ISO), the national insurance industry rating agency, has issued the City of Fayetteville with a rating designation of ISO Class 1. This is the highest designation on the 10-point scale. Fayetteville joins Greensboro and High Point as the third ISO Class 1 city in the state of North Carolina.



What this means to the public:

The City has a first class fire department, dispatched by a first class 911 system team and is supported in fire suppression by a first class water system that has the capacity and maintenance practices that ensure public protection. Industrial and commercial insurance policies may be eligible, starting July 1, 2015, for potential rate reductions due to this change in rating from ISO Class 2 to ISO Class 1. Half the qualification (50 Points) is due to the excellence of the Fayetteville Fire Department, 40 points is due to the excellence of the City of Fayetteville's PWC water utility and 10 points is due to the City's excellent Emergency Communications (911) team.

"The Fayetteville Fire Department has worked very hard to attain this first class rating from the Insurance Services Office and our staff is honored by this acknowledgment," Fire Chief Ben Major said. "As the third ISO Class 1 city in the state of North Carolina, and one of very few in the entire country, the Fayetteville Fire Department, along with its accreditation, has reached an elite level that many fire departments strive to reach. Our staff and partners deserve a huge amount of recognition for making this rating possible and I thank them for their hard work and commitment to providing residents with great service.



"The City of Fayetteville receives over 500,000 calls per year," said Lisa Reid, 911 Communications

Manager. "This rating is a reflection of training and the outstanding effort our team of Telecommunicators puts forth in receiving, processing and dispatching 911 calls for service. I am proud of the way the City has worked together to achieve this prestigious rating."

"The City and PWC were able to achieve this classification as a result of close coordination between the PWC Water Resources Division and the Fire Department," said Mick Noland, City of Fayetteville PWC Chief Water Resources Operations Officer. "I'm proud of our employees" significant contributions to this effort. From the system design, to providing a reliable source of treated water and then the effective operation and maintenance of 1,400 miles of water mains, it takes everyone working together to ensure our citizens get the best fire protection."

Scoop The Poop. Don't Pollute.



Frontline Recognized as Best Electronic **Employee Newsletter in North Carolina**



The City of Fayetteville was among numerous North Carolina governments to earn recognition at the 8th North Carolina City & County Communicators' (NC3C) Excellence in Communications Awards presented Thursday, March 19 at the DoubleTree by Hilton Asheville Biltmore as part of NC3C's annual Spring Conference. Almost 100 entries were received, with 40 winners receiving awards.

Categories included TV & Videos, Communication Technology, Special Events, Printed Publications, Most Creative Project for the Least Amount of Funds, Citizen Participation, Marketing Tools and Communicator of the Year.

The City of Fayetteville received an Excellence in Communications Award for Communication Technology: Electronic Employee Newsletter for Favetteville Frontline. The employee newsletter is compiled and designed in-house bi-monthly by the City's Corporate Communications Department.

"I'm very pleased that Fayetteville Frontline is recognized as the best electronic employee newsletter in the state," said City Manager Ted Voorhees. "Corporate Communications staff should be congratulated for producing such a high quality product that does an excellent job of keeping our employees informed."

Judges for the NC3C Excellence in Communications Awards were award-winning government and communication professionals from all over the nation.

The purpose of North Carolina City & County Communicators is to encourage professional development and networking among local governmental communications professionals. The organization was formed in March 2007 and is made up of government professional communicators from around the state. For more information about NC3C, visit the website, www.nc3c.com.

From The Desk of the City Manager

Welcome to another edition of Fayetteville Frontline, the City of Fayetteville's award-winning employee newsletter. At the time of publication, the City's budget process is moving to conclusion for the upcoming 2016 fiscal year. The priorities of the upcoming year were built around the City Council's strategic plan with an emphasis on six key priorities:

- Crime Reduction
- Economic Development
- Parks and Recreation Facilities
- Customer Service
- Homelessness Solutions
- Comprehensive Land Use Plan

If you haven't taken the opportunity to review the plan, or perhaps it has been awhile since you looked it over, I invite you to do so. You'll find it on the City website here: http://www.ci.fayetteville.nc.us/strategic_plan. Since we all have job responsibilities that make a difference in the lives of citizens, or support other employees that deliver essential services, it is important that we understand the overall organizational mission and how each of us fits into the plan. I hope you'll take the opportunity to check it out.













Those familiar with our strategic plan will notice that Sustainable Organizational Capacity is one of six goal areas of the plan. For me as City Manager, part of delivering on this goal is to take care of our workforce by providing market competitive pay and benefits, training and learning opportunities, a positive work environment, setting clear expectations for performance and giving folks the tools and resources necessary to get the job done. We also must provide leadership, management and supervisory personnel who share our organizational values and help employees solve problems to get things done. I want you to know that this is what I set out to do each and every day I come to work. I know that our workforce is full of many talented and dedicated employees, and that many of you have other choices for where you work. That's why I have made it a priority to address employee pay and benefits in each budget that I have been a part of. While none of us expect to "get rich" while being a public servant, we have individual and family needs and responsibilities that must be taken care of. I get that. To this end, FY16 will be the first year where all employees will begin to receive a City-paid contribution to individual employee 401(k) accounts in addition to the merit or step increases that will implement across the organization. I hope you will agree that this is a good step in the right direction to help plan for retirement.

You can hear more about the budget by watching my Budget Message video produced for FayTV7 by our excellent Corporate Communications staff at http://www.facebook.com/cityoffayettevillegovernment/videos/823672824389742

Core Values Award

Don't forget to nominate fellow City employees for a Core Values Award, our employee recognition program, whenever they do something deserving! The next recognition event will be held Tuesday, July 21 at 1 p.m.

The CVA Committee is Now Accepting Nominations!

Awards presented at the Employee Recognition Ceremony in January 2016

All information about the CVA program, including the nomination form is on the City's website:

Follow Your City on:





What Does The Fox Say?

The Fayetteville Police Department and its 911 Communications Center are starting a new program to recognize children for their quick thinking, courage and proper use of 911 during an emergency. With this program, Red E. Fox (911 Mascot) will



present the 911 Superheroes (the children) with a certificate and a medal at City Council meetings. Staff will also have the staff member that processed the call attend the meeting so that there is an opportunity for them to meet each other, with the first recognition being held during the June 8 City Council meeting.

Upcoming Dates To Remember

Monday, June 8 & 22 - Regular Council Meeting, 7 p.m., Council Chamber, City Hall

June 30 - Last Day of Fiscal Year 2014-2015

July - No City Council Meetings Established

Friday, July 3 - Holiday, City Offices Closed Meetings, 7 p.m., Council Chamber, City Hall

Monday, Aug. 3 - City Council Work Session, 5 p.m., Lafayette Room, City Hall

Mayner Earns Certificate from Cornell University

Kenneth Mayner, Graphics Manager in Corporate Communications, recently earned his Professional Certificate in Social Media in Human Resources from the



Cornell University School of Industrial and Labor Relations (ILR). The certificate program consists of the topics of designing and implementing effective social media policy, finding and managing talent through social media and creating and sustaining remote work programs.

Mayner has been with the City since December 2005 and is currently working on a Master of Public Administration (MPA) from Penn State University and finishing up a Graduate Certificate in Web Design and Online Communications from the University of Florida.



FayFixIt is the name for the City's app, available on smartphones and the web, and is a portal for members of the public to quickly and easily submit City service requests and work orders. The app also lets you track progress on your requests and see what other requests have been made near you.



Peters Retires From City After 32 Years of Service



Nancy Peters, Senior Accounting Clerk in Finance, retired May 30 after 32 years of service. Congrats Nancy!

Congrats Nancy!



Studies show that eight out of 10 Americans believe they can safely operate a cell phone and drive at the same time. This is what they say--- "I am a great multi-tasker," "I haven't had any accidents while using my cell phone" and "I use a hands-free device, so it's not as bad."

The truth is:

- Your brain cannot multi-task
- Not having an accident does not validate unsafe behavior
- It's not about hands-free—your brain is distracted while you are talking on your phone

YOUR BRAIN IS DISTRACTED you cannot concentrate on what you **SEE**!

The results are in:

- Hands-free features in dashboards actually increase mental distraction*
- Using voice-to-text is more distracting than typing texts while driving**
- 3. Drivers who text with their hands or voice (using speech-to-text systems) keep their eyes on the road less often and have reaction times twice as slow**
- *AAA Foundation for Traffic Safety **Texas A&M Transportation Institute

Youth Council Recognized as a State-Chartered Organization

The Fayetteville-Cumberland Youth Council received recognition at the May 26 Fayetteville City Council meeting for achievement of the Youth Council becoming a state-chartered organization and for becoming a voice for young people in the community. Congrats to the Youth Council and Fayetteville-Cumberland Parks & Recreation staff for assisting our City's youth!



Courtesy: http://sqwincher.com



HYDRATION LEVEL CHART

Are you hydrated? Use the color chart to identify hydration level.

TARGET HYDRATION LEVEL

Maintain level



PROPERLY HYDRATED

If urine resembles or matches these colors

DEHYDRATED Needs improvement



DEHYDRATED

If urine resembles or matches these colors - more fluids should be consumed

SEVERELY
DEHYDRATED
Immediate attention



SEVERELY DEHYDRATED

If urine matches these colors - SERIOUS DEHYDRATION has occurred. It is suggested that a physician be contacted to determine the severity of dehydration

Submit Your Graduates' Information!

City of Fayetteville employees can honor and recognize their children, grandchildren, nephews, nieces or anyone in their families who have recently graduated or been honored with recognitions from pre-school, elementary school, middle school, high school or college. If you would like to recognize your family member, e-mail pictures, the name of the student, school, graduation/recognition, employee's name and relationship to student and the next school/field they will enter to Corporate Communications at corpcomm@ci.fay.nc.us.

2015 Fallen Officer Remembrance Ceremony - May 15, 2015



During the 2015 Fallen Officer Remembrance Ceremony on May 15, the Fayetteville Police Department honored the nine Fayetteville Police Officers who died in the line of duty while serving and protecting their fellow citizens.



Police Chief Medlock gives remarks at the 2015 Fallen Officer Remembrance Ceremony while City Manager Voorhees looks on (right).





City of Fayetteville Police Officers showing respect for their fallen comrades.

IT Staff Make Presentations at Conferences





Joe Vittorelli, left, from the City's Information Technology Department presented recently at the Cityworks User Conference about how Fayetteville implemented both the Server AMS and PLL simultaneously. Vittorelli shared lessons learned in their endeavor to build an enterprise asset management and permitting system. Vittorelli is the FayWorx project manager.

Dwayne Campbell (City CIO), center of right picture, presented at the North Carolina Local Government Information Systems Association (NCLGISA) Conference in a panel discussion about how to build a diverse team. He shared the panel with Mike Taylor, Deputy County Manager/CIO of Pitt County, and Maurice Ferrell, Assistant Director of the Center for Public Technology at the UNC-Chapel Hill School of Government.

Airport's Coleman Recognized

Toney Coleman, Assistant Airport Director, attended the annual conference of the Southeast Chapter of the American Association of Airport Executives (SEC-AAAE), where he has served on the Board of Directors for four years,

active in several committees. At this annual conference, he was installed as the incoming Secretary/Treasurer and in two years will be installed at the Chapter President.



The SEC-AAAE is the largest chapter in the U.S. with 450 members, serving 12 southern states, plus the Virgin Islands and District of Columbia.



Work Anniversaries

May Start Dates

Abendanio, Jeannie A. Allen, Craig S. Andreatta, Scott A. Archibeque Jr, Antonio A. Austin, Charlene P. Barstow, Douglas A. Bates, Steven G. Batiste, Jascline M. Beard, Tericka L Belanger, Jerrod S. Belton, Robert L. Bettis, Dianne M. Bishop, Calvin E. Blackman, Jerry A. Bowden, Darrell B. Brewer, Shanon S. Britt, Freddie L. Brown, Aubrey J. Bryant, Katherine K. Caddis, Leigh-Anne Canosa, Daniel J. Carrier, Richard A. Cody, Christopher L. Colantuono, Carmine L. Conklin Jr., Howard P. Crecy, Nicholas D. Crenshaw, MaryAnn Cuadra Reyes, Orvil J. Culver, Elizabeth H. Davis Jr, Paul O. Daws, Bruce J. Deal, Larry DeHorse, Michael A. Eley, Emmanuel C. Erickson II, Bruce A. Evans, Tonya R. Everett, Marquiaz D. Flack, Shane L. Foye, Michelle J. Freeman, Justin R. Frickman, Michael A. Frist, Samuel T. Gainey, Brandon D. Garcia, Victor M. Gasque, Travis L. Glover, Crystal R. Goins, Robert D.

Hall, Hilda P.

Harris II, Owen H.

Harvey, David K. Hollingsworth, Alexander O. Hulon, Jason L. Jernigan, Phyllis Johnson, Melia C. Josey, Cliffton D. Joyner, Carrie J. Kelley, Brigitte M. Kieser, Geoffrey G. Kiger, William B. Landis, Justin C. Langdon, Derek K. Legette, Jessica L. Lewis, Adewunmi Lewis, Diana S. Lewis, Reginald Lewis, Tami C. Lockamy, Albert R. Lowther, Kevin P. Mack, Crystal A. McKenzie, Billy E. McKinley, Malarie L. McLemore Jr, Bobby R. McMillon Jr, Donald L McPhail, Jeffrey I. Melendez, Ramon L. Metten Jr, William F. Michael, Carl B. Mildor, Petina N Miles, Carl L. Miller, David S. Moses, Delores M. Ney III, Abner F. Padgett, Weston J. Parker, James C. Parrish, Steven W. Pittman, Zachary H. Pressley, Christine A. Raikes, Richard R. Ray, Randy H. Reece III, Houston C. Reites, Steven R. Riewestahl, James D. Robertson, Patricia R. Robinson, Anthony H. Rogerson, Garrett B. Sanders, Stacy J. Scott, Christopher L. Scott, Joseph J.

Slade, John M. Smith, Jeremiah A Smith, Jonathan R. Smith, Stacy D Smith, Stacy D. Smith, Stacy M. Somerindyke III, John E. Sparks Sr, Robert M. Spatorico, Amanda T. Springer, Anthony Stallings, Douglas J. Starling, Victor B. Stevens, Arron L. Strickland, Zachary K. Swanson, Kenneth Bart Sykes, Marc A. Tatum Jr, Kenneth A. Taylor, Matthew B. Turnbow, Terri L. Velazquez, Ivette Washington, Selena A. Williams, Robert L. Williams, Terri L. Wilson, Darren A. Wilson, Dylan K. Wilson, Susan P. Wolfe, Wesley T. Woodward, Christopher L. Wooten Jr, Benjamin T. Wright, David R. Young, Phillip C. Zacharias, Benjamin



June Start Dates

Abercrombie Tucker, Kalisha Adams, John R. Alfaro, Sara L. Alford-Tonkins, Sherry A. Allen, Jason L. Baldwin, Brenda C. Bang, Scott M. Bateman, Shane D. Baxley, Gregory S. Benazzi, John J. Bey, Jazmia J. Bisner, James A. Bohannon, Michael D. Booker, Yvette M. Borden, Christopher L. Bowden, William M. Boyd II, Nicholas J. Brady, Erica J. Brady, Philip M. Briggs, Jason D. Brown, Jeffery M. Brusich, Ante K. Bumgarner, Joseph P. Burns, Kimberly A. Burris, Patricia W. Cain, Stephanie D. Camp, Kaitlyn G. Candelaria, Reinaldo R. Cannon, Asia W. Carter, Michael E. Chandler, Pamella J. Cheek II, James D. Clark, Avner J. Cobbs, Theresa Coleman, Cheyenne M. Coleman, Tonya L. Collier, William S. Conard, Melodie C. Concepcion, Vinicio R. Conger, David A. Cooner, David D. Cooper, Angela L. Couey, Martha B. Covington, Jacqueline Crews, Christopher S. Crosby, Frederica V. Culbreth, Kelly T. Davis, Jamie Ć DeVane Jr, Jessie B. Diehl, Jean M. Draughon, Sherry T. Faker Kenneth C Elliott, Tyrone L. Faircloth, Steven C. Faire, Kendra D. Ferri, Tamara T. Frashure, Jason A. Gaines, Patrick R. Gilbert, Jazmine A. Green, Gregory L. Green, Keyanna L. Groves, Rhonda L. Harris, Jeffrey V.

Hatem, Megan A. Heikkila, Courtney J. Herrera, Alexander L. Herring II, Joseph D. Hill, Elizabeth L Hill, Maronica N. Hix, Damian C. Hoedemaker, Jeffery T. Howard, Robert J. Hubbard, George E. Huskey, Brianna M. Jackson Jr, William A. Jackson, Noah W. Jackson, Waylon J. Jayne, Lisa M. Johnson, Kaitlyn A. Johnson, Mitchell D. Jones, Kenneth E. Jones, Velda E. Ketchum, Eddie R. Laramie, Mark A. Laurence, William S. Lawrence-Holliday, Sharita Leach, Craig T. Leal Jr, Nelson D. Leggett, Carlvin R. Lenarski, Mark E. Lewis, Mayowa A Littlejohn, Jamaal R. Locklear, Julian L. Long Jr, Lance A. Love, Mariel L. Markovich, Abby L Martin, Elizabeth M. Martin, Robert R. Mason, Troy A. Matthews, Sherard A. Maxwell, Freida Dianne McBryde, Dawn M. McBryde, Jerry L. McIntosh, Chasity J. McKinnon, Bianca M. McLaughlin, Anita C. McLaurin, David M. McMillan III, William J. McNeill, James O. Melvin, Rommie A. Miller-Weir, Andrea E. Miller, Kirstie N. Moore, Jocelyn R. Morris, Terry L. Moston, Michael J. Murphy, Jody W. Murphy, Kristina M. Myles, Marisa C. Naylor, Joseph H. Nelson, Gloria A. Novak, Donna M. Nunnery, James A. O'Neal, Shane M. Ortega Jr, Anthony Pait, Robert A. Parker, Jameka N.

Parker, James A. Patterson, Deidre C. Pippen, Tammy E. Poole, Andrew K. Porter, Jamal T. Powell, Brenda J. Pringle, Shanice C. Ramdeholl, Romona A. Rea, John W. Renninger, Amanda K. Riggott Jr, Dean J. Robinson, Chase C. Robitaille, Deborah C. Rodriguez, Jesus M. Rogers Carter, Rebecca Sanchez, Louis F. Sanders, Barbara L. Savage, Daniel P. Schell, Markus J. Sharpe, Victor D. Shipley, Scotty D. Shipp II, Daniel S. Shuey, Nancy Shuford, David S. Sims, Adam L. Smith-Tucker, Tyshica M. Smith, Keyoshi S. Smith, Matthew J. Smith, Raymond J. Snider, Jean M. Speight, Glynis Stitt, Norma I. Stone, Terry L. Taft Jr, Stephen M. Taylor Jr, Paul D. Terry, Francis A. Tew, Timothy T. Thaggard, Betty A. Thaler, Joanna M. Thomas, Adolphus Thompkins, Bryan B. Thurman, Sherry B. Tuckey, Travis E. Tyndall, Michelle V. Valentine, Melissa M. Valenzuela, Andrea J. Wade, Bradford O. Waggy, Timothy M. Ward, Jamaisha R. Warren, Andre D. Washington, Tanikia A. Washington, Tonya L. Watson III, George M. Wauford, Steven A. West, Donald W. White, Gregory S. Williams II, Eric L. Wilson, Joshua H. Winspear, Erika M. Woodward, Justin L. Wright, Ewon K. Zeigler, Lee T.



City Employee Profile

John Hickman

Printing Supervisor, Corporate Communications

Date Started: March 17, 1998

Hometown: Crockett, Texas

What He Likes About Job: Seeing customers be happy, when the customers compliment you; a great finished product; different challenges everyday - I like different challenges.

products cheaper and faster by printing in the City Print Shop and it's good quality.

Print Shop Products: You get your

Army Service: Retired from Army in June 1998 after 22 years of service. Learned printing in the Army.

<u>Family:</u> Married with two children and one grandson.

<u>Hobbies:</u> Sports - Dallas Cowboys football, NBA and college basketball; fishing and time with his grandson.

Engineering & Infrastructure Director Retires

Many City employees wished **Rusty Thompson**, Director of the City's Engineering & Infrastructure Department, a fond farewell at his retirement ceremony May 15. Thompson retires from the City with 30 years of engineering experience, having achieved the Grade of Fellow, the highest grade you can reach in the engineering profession, by the Institute for Transportation Engineers. Thompson was known for his creativity, great customer service and being a team player in helping other departments accomplish their goals.



Franklin Street Parking Deck

Prior to his promotion as Director, Thompson served as City Traffic Engineer from 2000 to 2011. Some of his assignments included the Franklin Street Parking Deck (a nationally award winning deck), a new pavement management study for City streets and consolidating the Engineering & Infrastructure Department's Capital Improvement Plan and Information Technology Program projects. Thompson was also very involved in the development of the N.C. Veterans Park, Cape Fear River Trail, Linear Trail, Festival Park and the ASOM to name a few. Additionally, he was a Consulting Engineer for the transportation operations of four U.S. Open golf tournaments. Thompson was a Survey Party Chief for the N.C. Department of Transportation (DOT) in Lumberton. He held various engineering jobs at DOT in Fayetteville and Aberdeen. Thompson served 19 counties as a Regional Traffic Engineer with DOT before coming to the City. Thompson was offered a consulting job prior to his retirement.

He graduated from Fayetteville Technical Community College in 1985 with an Associate of Science degree in Civil Engineering at age 19. He is a certified P.E and Traffic Engineer. Thompson was raised on Fort Bragg and was neighbors as a child with Fayetteville Fire Chief **Ben Major. Lee Jernigan** is now serving as the Acting Director of the City's Engineering & Infrastructure Department. Congrats on a job well done Rusty!



Russell "Rusty" Thompson



Rusty Thompson (center) chatting with Development Services Director Scott Shuford (left) and Council Member Kathy Jensen (right) at the North Carolina Veterans Park.

City Celebrates Administrative Professionals Day

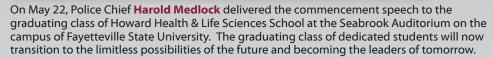


To celebrate Administrative Professionals Day, a special recognition event was held April 22 in City Hall for the organization's administrative professionals. During the event, the City paid tribute to our administrative professionals for their contributions to the organization and for their day to day service to both internal and external customers. Guest speaker Dr. Patrice J. Carter - Motivational Speaker, Christian Life Coach, Author and Small Business Coach - gave an interactive seminar on customer service titled, "Get the Vision! Defining Our Vision for Service."

Administrative Professionals Day and Administrative Professionals Week are held in many workplaces to show appreciation of the work performed by administrative professionals, highlight administrative professionals' importance to the organization and enhance their work-related skills. Administrative Professionals Day and Administrative Professionals Week date back to 1952, when the first such functions were organized in conjunction with the United States Department of Commerce and various office supply and equipment manufacturers.

Chief Medlock Delivers Commencement Speech





FPD Participates in Special Olympics Plane Pull



On May 2, members of the Fayetteville Police Department participated in the Plane Pull for Special Olympics of North Carolina at Raleigh-Durham International Airport. The FPD had four dedicated teams that competed against over 70 teams to pull a 30,000 pound airplane in the quickest amount of time. The teams of Red, White & Blue along with a team of current BLET Academy Students remained competitive throughout the entire day. The Red and Blue Teams finished 2nd and 3rd in the Law Enforcement Division and the White team finished 3rd in the female division. The FPD also received the award for best Team Spirit in the T-shirt design.

Get Informed. Get Engaged.

Your Connection To Your City.

FayTV7 broadcasts City Council meetings, City programs, PSAs and updates to connect citizens with their local government. FayTV7 can be viewed on Time Warner Cable channel 7 and on demand at www.FayTV7.com.

Join The Conversation.

Fayetteville citizens are invited to help make their community a better place to live by participating in FayettevilleOutFront, a civic engagement website, at Fauetteville www.FayettevilleOutFront.com. OUTFRONT





FPD Runs Flame Of Hope

On May 27, the Fayetteville Police Department ran the Flame of Hope for Special Olympics North TORCHRUN Carolina. Deputies from FOR SPECIAL OLYMPIC the Cumberland County



Sheriff's Office ran the torch to Downtown Fayetteville and handed it to police officers to continue the torch along its way to its final destination, the Special Olympics North Carolina State Games.

FAST Roadeo Results

It was a beautiful day for the annual FAST Roadeo on May 7. FAST employees, family and friends



came together for a day of friendly competition. The day started with a mini version of the roadeo course for the kids, lunch and treats and then a judges' orientation.

Each operator had to navigate an 11-point obstacle course. Judges at each station, as well as on the vehicle, scored contestants on safety habits, smoothness of operation, proper navigation of the course, number of cones touched or knocked over and overall time to complete the course. In addition, each operator was judged on personal appearance (proper uniform), a pre-trip inspection of the vehicle and mobility device securement. All of that, combined with their written test score, gave us a total score for the competition.

A new addition to the event this year was a team competition. Each team was made up of an operator, a member of our maintenance staff and a member of our office staff. Four teams competed, providing some great entertainment, while scores from the "official" competition were tallied.

WINNERS:

1st Place (LTV): Paula Bowers 1st Place (Bus): **Ernest Poinsette** 2nd Place (LTV): Ernest Poinsette 2nd Place (Bus): Paula Bowers 3rd Place (LTV): Louis Telefsen 3rd Place (Bus): Anthony Stokes **Team Competition:** FAST and Furious (Paula Bowers, James Cross, Virginia Small)



Produced by City of Fayetteville **Corporate Communications**

Kevin Arata, Corporate Communications Director Kenneth Mayner, Graphics Manager Nathan Walls, Public Information Specialist

The Fayetteville Frontline employee newsletter is produced bi-monthly.

If you would like to contribute to Frontline, please email us at corpcomm@ci.fay.nc.us.